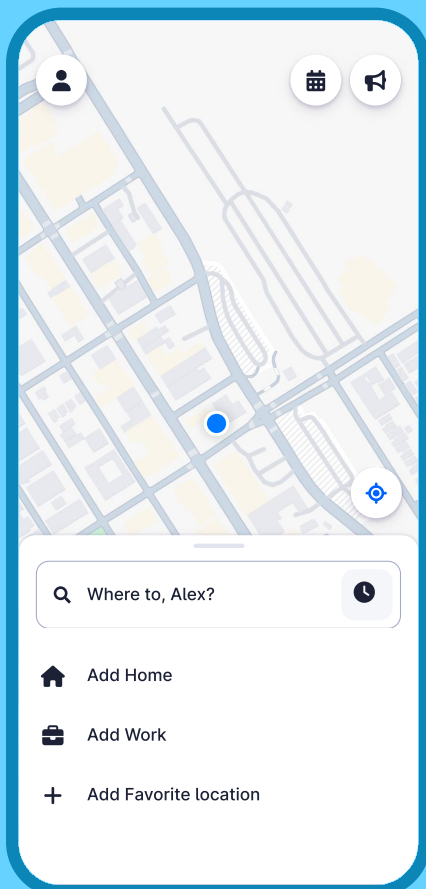
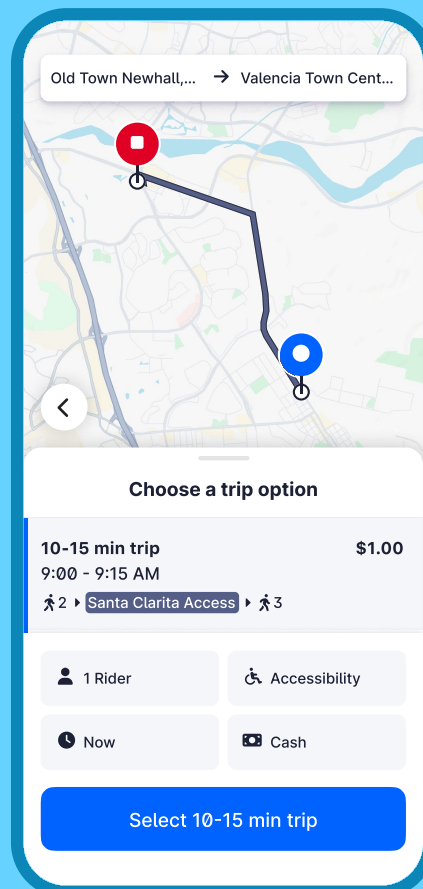


Santa Clarita Access Services

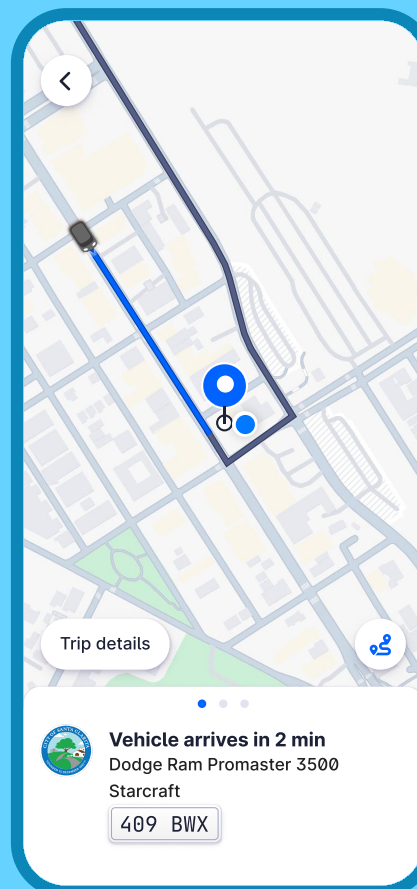
The Americans with Disabilities Act (ADA) states that any citizen unable to ride fixed route services, due to physical or cognitive limitations, must have made available to them comparable paratransit services. Access Services provides this service.



Book your ride 1 to 7 days in advance



Get picked up where you want



Ride with others who are headed your same way

Eligibility

Only available to riders who are at least 60 years of age or have a certified disability AND meet further eligibility requirements and complete an in-person evaluation conducted by Access Services.

Service Area

Access Services is required by the ADA to serve areas in LA County that are within three-quarters of a mile of a fixed route bus stop. Although most of the County is covered, Access Services cannot serve those locations where there is not a regular fixed route bus service.

Access Services Fares

Santa Clarita	\$2.00
Trips outside of Santa Clarita, but under 20mi	\$2.75
Trips 20 miles or longer	\$3.50
Children under 5	FREE

Santa Clarita Access Services

Within the Santa Clarita Valley, the City of Santa Clarita Transit provides both Dial-A-Ride and AS services. Other providers offer AS service outside the Santa Clarita Valley. Access Services certified riders may travel to the Antelope Valley, San Fernando Valley, and the Los Angeles Basin via transfer trips.

Registration

Access Services requires that all eligible riders present their AS I.D. card when boarding a vehicle. This will help the drivers match riders and trips, as well as verify the rider's privilege to use Access Services. If a rider's AS I.D. card is lost or stolen, call the Access Services Customer Service Center immediately at (800) 827-0829. I.D. cards will be replaced for a \$5.00 fee. Riders will not be able to board an AS vehicle without their AS I.D. cards.

TIP

Allow the following permissions when prompted:

Location access: Set to "Always" to receive accurate trip information.

Notifications: Enable to receive important trip updates.

1 Download the app

Search "Santa Clarita Connect" in the App Store or Google Play Store.



2 Create an account

1. Open the app and tap Register
2. Enter your phone number (mobile is preferred but landline will work)
3. Enter the 5-digit verification code sent via SMS
4. Complete your profile by adding your first and last names, a profile photo (optional) and email address (optional)

3 Book a ride in seconds!

- Request a ride in the app
- Your ride will arrive to you at the curb of the address specified in your trip request
- Some locations like shopping plazas will have designated pick-up locations in the app.

Fares & Information

Passenger	Fare
Santa Clarita	\$2.00
Trips outside of Santa Clarita, but under 20mi	\$2.75
Trips 20 miles or longer	\$3.50
Children under 5	FREE

Need Help?

santaclaritatransit.com
(661) 294-9327

Weekdays: 4:30am — 10:00pm
Saturdays: 7:00 am — 9:30 pm
Sundays: 7:30 am — 9:00 pm