

City of **SANTA CLARITA**  **TRANSIT**

ACCESSIBILITY ADVISORY COMMITTEE (AAC)

Minutes of the Committee Meeting

9:00 a.m.

Thursday, March 5, 2026

Carl Boyer Room, City Hall

CALL TO ORDER

Chair John Panico called the meeting to order at 9:05 a.m. and led the Pledge of Allegiance

MEMBERS & GENERAL PUBLIC PRESENT

John Panico, Chair

Keith Curry, Co-Chair

Manel Pushparajah, Member

Karen Manke, Member

Resty Musonge, Member

Arcy Torres, MV Transportation

Faustino Salvador, Access Services

Grace Ferguson, City of Santa Clarita

Kathleen Herrera, City of Santa Clarita

John Hasegawa, Member of Public

Billy Curry, Member of Public

APPROVAL OF AGENDA & MINUTES

January meeting minutes were reviewed, an amendment of the minutes was noted, and January meeting minutes were approved.

MEMBER COMMENTS

Keith Curry noted member Toshia Griffin's absence from the meeting, and indicated receiving an email that City staff were working to resolve outstanding items.

No additional member comments at this time.

GENERAL PUBLIC COMMENTS

John Hasegawa: Raised points about passenger-driver communication, system clarity, service hours (service operates roughly 4:00 AM–11:00 PM, ~360 days/year), translation services available, and interest in future service expansions and transit surveys.

AGENCY UPDATES

Grace Ferguson, City of Santa Clarita

Senior ambassador orientation held in February; four enrolled, additional interested participants.

Planning summer beach bus trip; community survey to choose beach (Ventura Harbor or Santa Monica) to be released.

Vista Canyon Bridge nearly complete; expected opening early summer.

Plan to purchase 3 EV chargers for transit maintenance facility; pending Council approval in April.

Hydrogen refueling project delayed due to utilities; expected completion November 2026.

First hydrogen bus departing Alabama; arrival to TMF expected next week with media posts.

Announced Resty Musonge as new AAC board member.

Testing/implementation planned for AI voice in phone tree (automated voice navigation).

Faustino Salvador, Access Services

February preliminary on-time performance (OTP): 90.8% (standard 91%); other KPIs met. March trending well.

Virtual community meeting held Feb 28 with 100+ attendees.

New Saturday 8:00 PM transfer service between Santa Clarita region and transfers begins March 7 (weekend Saturdays only). Reservations open.

Arcy Torres, MV Transportation

Driver bid completed; new schedules in effect (changes primarily for paratransit/access).

January year-over-year increase: 22% rise in trips. Adjusted routes and added peak coverage; can add drivers/coverage if demand increases.

Route-specific changes: Route 4 adjustments due to Bouquet Canyon construction; Route 5 includes Bowman High School deviation on some trips; Route 12 timed with Metrolink connections.

Call center supervisor position open; interviews ongoing.

ADDITIONAL MEMBER COMMENTS/FEEDBACK

Spare application and Dial-A-Ride/Access notification and call out issues discussed by AAC members. Arcy and Grace requested that members provide additional details so that the issues can be looked into further and find possible resolution. Operational issues are reported by members and addressed by City and MV staff. Chair Panico suggests that members keep note of both negative and positive experiences to be able to provide all information needed by City and MV staff to resolve. Chair Panico also requests information on the ridership on the fixed route local and commuter services, as well as frequency and destinations for the commuter routes.

OLD BUSINESS

N/A

NEW BUSINESS

Service to new subdivisions: Bus stops are being placed for future service in new developments (Skyline, FivePoint/Magic Mountain area). Service deployment depends on timing and budget; stops often installed before active service.

Vista Canyon transit service planned to connect to Metrolink via new bridge once operational; service timing dependent on budget.

Bus Stop Improvement Project (BSIP) inspections underway; staff conducting biannual bus stop evaluations; expected completion by May.

Transit Development Plan (TDP) outreach referenced; last TDP public outreach conducted 2024.

ADJOURNMENT

John Panico adjourns the meeting at 10:04 a.m.

FUTURE MEETING

May 7, 2026, 9:00 a.m. Carl Boyer Room, City Hall

